

## Will you be hosting the College & Team Coach Annual Welcome Social/Mixer?

**ABSOLUTY!** Friday – December 5th, 2025, from 8:30 till 10:30PM – We will send the RSVP to each accepted Team Coach/Manager/designated contact. This event is designed for team coaches to mix, mingle and help players be recruited. And if your soccer organization is hosting a camp OR event this is a great way to connect and, invite college coaches to attend.

## How about your world-famous Texas Hospitality at the fields?

You better believe it! Daily our showcase staff will provide College and Team coaches complimentary beverages, snacks, lunches and dinner at the fields to make their time more enjoyable! And be on the look out for our “Random Acts of Kindness” cart too! We believe everyone deserves kindness and we want you, our guest feel special, because you ARE!

## What is Stay to Play & How do we help with team/guest reservations?

**Stay to Play is an event housing that is compliant with the Cities where games are played. In turn this ensures teams/guest to receive the best available hotel benefits, and all teams/guest receive the highest priority and, protections.**

Our hotel concierge has pre-secured room blocks at hotels near the game facilities with negotiated fair rates and exceptional amenities not otherwise available.

REMINDER: If your team/organization has special housing needs please ensure you inform our hotel concierge.

## Are the medical trainers stationed at the parks?

Yes, each facility will have multiple medical trainers and staff stationed at all facilities. Priority assistance is given to players with potential injury or needing immediate medical attention. If your players need taping or an extra bag of ice, please be patient.

IMPORTANT: If you see something – say something to Showcase Staff or volunteers – it is important to let us know ASAP so you can get the attention you deserve! We appreciate the extra eyes too.

### **What should the team coach/manager have with them at the fields for games?**

Designated team officials should have; a. copy of your official team roster, b. player ID cards that match roster, c. official Showcase medical release at each game should medical personal, or referee request to view.

### **What if I am coaching more than one team during the showcase, can you handle scheduling conflicts?**

**Yes. We can usually handle showcase game scheduling conflicts within reason. With hundreds of matches being hand-scheduled, we cannot guarantee we can avoid all conflicts, but we will do our best. Special request information MUST be provided at the time of application for consideration. Coach with more than 2 teams participating, should have support staff available.**

### **Can we use our own medical release?**

**No. All teams/players/guest players will need to download and utilize the medical release provided by the Showcase.**

### **Do you provide a letter for student-athletes participating in the Showcase / College ID Clinic for their school?**

**Yes. Accepted teams can download the letter from the team area and provide to their players. Student-athletes participating in the clinic will receive a letter via email after they register for the College ID Clinic including their assigned jersey number and other valuable information**

### **What if I disagree with the Referee call?**

**It's OK to not agree. What is NOT OK is yelling obscenities, bullying, name calling or making threats. The Referee is the Game Official.** Referees have the full authority to halt play due to weather, team coach, player and spectator behavior. If the referee request a coach, player or parent leave the game field area – they will not be allowed to return for the duration of the event. **NO EXCEPTIONS.**

### **Is there a lost and found at each facility?**

**Yes. Items turned to the Showcase Staff at University of Texas at Dallas and RE Good Soccer Complex. Ask Showcase Staff at the fields for assistance. Items not picked up are taken to Goodwill/Salvation Army. NOTE: MoneyGram Soccer Park Management will pick up/hold lost items at this complex not TSS.**

### Can I bring my pets to the fields?

**No. Only service animals** that are certified working animals that have been trained to perform tasks that assist disabled people are allowed at The University of Texas at Dallas, MoneyGram Soccer Park or RE Good Sports Complex. Service animals must wear a harness, be on the leash at all times and owners must pick-up animal “waste.

What is a service animal? Under Title II and Title III of the ADA, a service animal means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. **This is the key difference between a service animal and all other types of working animals, including therapy, comfort animals, and emotional support animals.**

### Can teams/players warm up on game field sidelines or vacant field not in use?

**NO! Do Not Warm Up On Sidelines or Vacant Fields At MoneyGram Soccer Park! NO EXCEPTIONS.** MoneyGram Soccer Park Management is assessing “field usage fee” when team/players warm up on the sidelines or use a vacant game field. MG Facility operators will monitor and report teams for violating this rule. Teams are billed \$120.00 for each violation at this park/facility rule. Use the vacant lot to the right near the main entry to the facility and you can park there as well. This lot is NOT considered game “field”

The University of Texas at Dallas **NO! DO NOT** warm up on game field sidelines or vacant field. Priority is given to the safety of spectators in viewing area. Teams/ players can use the vacant lot on the south side of the lower fields or the vacant baseball/softball area near the tennis courts as “Warm up areas”. **There is NO charge/cost to utilize these areas.**

RE Good Soccer Park **Does not object to teams warning up on the sidelines prior to game start.** You may not impede spectators viewing or facilities management maintaining the property. Participants are asked to keep a safe distance during matches, be aware of your surroundings, look for sprinkler heads and objects that might be hidden or not immediately noticeable

### Will showcase merchandise for available for purchase?

**Yes.** All locations will have custom merchandise available. We have partnered with Fine Designs to provide custom apparel at all event locations, and you can personalize your merch with your own logo! If you are hosting an event and want to offer custom apparel, the BEST! Contact Val at Fine Designs – she is awesome! e: Val@FineDesigns.com

### Can my team use buses and RVs for the event?

Buses can drop off players/team/staff at all locations, but they will not be able to remain on site during the day. **RVs are not permitted to be stationed on-site at any location.** Vehicles must not block disabled parking spaces, on the fields, block roadway or park illegally - facility operators will have your vehicle towed at your own expense. **Remember it is important to keep the drive and/or walk pathway clear of congestion for Emergency Vehicles, Police, Ambulances, Athletic Trainers and Medical Staff. & I/Mixer?**

### Game Facilities and Parking Lots – DO NOT SPEED – WATCH FOR KIDS – LOCK YOUR VEHICLE – HIDE PERSONAL ITEMS

**MoneyGram Soccer Park:** Parking is FREE/TSS has paid for this option. There are 611 parking slots at the facility. Car-pool if possible. MG Management can refuse entry, charge parking fees if the facility becomes too crowded and/or for safety. **The University of Texas at Dallas:** Parking is FREE. Do not block or hold up thru traffic. UTD Police will issue traffic citations. **RE Good Soccer Park:** Parking is FREE. Only use designated parking slots. Do not block thru traffic – keep moving so the traffic can flow. Need help getting to your car or if you are elderly/injured and require help? Ask anyone in a Golf-cart for assistance. We are here to help.